Dear Parents and Families of New International Students,

Congratulations on your student’s acceptance to NC State University! The Office of International Services (OIS) is happy to welcome your student to the university and is working hard to prepare for their arrival. NC State is a global university that truly values the contributions of its international students and scholars, and we are excited that your family member will be joining the Wolfpack community soon!

By now your student should have received information regarding the following:
- Culture to Culture Ambassador Program (CCAP)
- Unity ID and Password
- Wolfpack World Blog
- International Undergraduate Orientation

1) Culture to Culture Ambassador Program (CCAP)

CCAP is an orientation program designed to help all international undergraduate students before their arrival and during their first semester at NC State. Each incoming student is matched with two NC State undergraduate student CCAP Ambassadors. The Ambassadors are likely to be in your student’s college of study and will be valuable friends to your student before and during their studies at NC State University. The Ambassadors will provide fundamental support for your student by introducing them to campus life at NC State, making them aware of the academic resources available, and helping them acclimate to life in Raleigh. Students should receive an email from their Ambassadors by early June. Please direct your student to communicate with their CCAP Ambassadors in preparation for their arrival at NC State.
2) Unity ID and Password
NC State students are automatically assigned computing credentials, called the Unity ID and password, that are required to access numerous computing services at the university. The Unity credentials are required to access university email, the MyPack Portal student information system, as well as password-protected NC State computers and applications. All incoming students should begin checking their NC State email account as soon as possible as they will receive important messages from academic departments and administrative units, including OIS.

Students receive their Unity ID in their letter of admission to the university. The default password is the last four digits of the student's nine-digit ID number printed on their Admissions letter, followed by the four digits of the student’s birth month and day. For example, if the student’s ID number ends in 1234 and the student’s birthday is January 31 (01/31), their default password is 12340131. More information about the Unity ID and password can be found on the Office of Information Technology’s (OIT) website.

3) Wolfpack World Blog for International Students
OIS and CCAP Ambassadors have put together a blog called Wolfpack World to help your student succeed in their transition to Raleigh and in their studies at NC State. We want to make sure that the transition to NC State is as smooth and easy as possible, so the Wolfpack World blog covers a variety of topics including important orientation information and deadlines, to typical southern vocabulary. It will also serve as a forum where your student can talk to the CCAP Ambassadors and other incoming students about the information being shared in the blog posts. The Wolfpack World blog is also a great resource to learn about exciting programs and events offered on NC State’s campus and in the Raleigh area. We invite you to read the blog every week so you can have a better idea of what your student’s life will be like when they move to Raleigh. Please feel free to voice your questions or concerns in the comments section below the blog posts as well.

4) International Undergraduate Orientation
International undergraduate orientation will be held the week before the first day of classes and is mandatory for all new students. Orientation for international undergraduates is planned by OIS and the Office of New Student Programs. A schedule of orientation events can be found on the OIS website. The orientation activities are required and are designed to equip your student with resources to help them succeed not only as a new university student, but as a new university student in a new country! Statistically, students who miss any of the orientation activities are less likely to succeed
academically, and are more likely to struggle overall, so it is very important that your student attend every part of orientation.

Please note: As of Fall 2017, all first year undergraduate students are required to live on campus. Students may move into their on-campus housing assignments the day before orientation begins and will receive more details from OIS and the University Housing department. More information about the first-year requirement can be found on University Housing’s website.

Congratulations once again on your student’s admission to NC State! We look forward to welcoming them to the university in the upcoming months. If you have any questions or concerns about your family member’s transition to NC State, please do not hesitate to reach out to OIS.

Sincerely,

The Office of International Services (OIS) Staff

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