Dear Parents and Families of New International Students,

Congratulations on your student's acceptance to NC State University! The Office of International Services (OIS) is happy to welcome your student to the university and is working hard to prepare for their arrival. NC State is a global university that truly values the contributions of its international students and scholars, and we are excited that your family member will be joining the Wolfpack community soon!

By now your student should have received information regarding the following:
- Culture to Culture Ambassador Program (CCAP)
- Unity ID and Password
- International Undergraduate Orientation
- Scheduling an Immigration Check-In

1) Culture to Culture Ambassador Program (CCAP)
CCAP is an orientation program designed to help all international undergraduate students before their arrival and during their first semester at NC State. Each incoming student is matched with two current NC State undergraduate students, known as *CCAP Ambassadors*. The Ambassadors are there to be resources and friends for your student before and during their studies at NC State University. The Ambassadors will provide fundamental support for your student by introducing them to campus life at NC State, making them aware of the academic resources available, and helping them acclimate to life in Raleigh. Students should have received emails from their Ambassadors beginning

in early June. Please direct your student to communicate with their CCAP Ambassadors in preparation for their arrival at NC State.

2) Unity ID and Password

NC State students are automatically assigned computing credentials, called the Unity ID and password, that are required to access numerous computing services at the university. The Unity credentials are required to access university email, the MyPack Portal student information system, as well as password-protected NC State computers and applications. All incoming students should begin checking their NC State email account as soon as possible, as they will receive important messages from academic departments and administrative units, including the OIS office.

Students receive their Unity ID in their letter of admission to the university. The default password is the last four digits of the student's nine-digit ID number printed on their Admissions letter, followed by the four digits of the student's birth month and day. For example, if the student's ID number ends in 1234 and the student's birthday is January 31 (01/31), their default password is 12340131. More information about the Unity ID and password can be found on the the [Office of Information Technology's (OIT) website](#).

3) International Undergraduate Orientation

International undergraduate orientation will be held the week before the first day of classes and is <u>mandatory</u> for all new students. Orientation for international undergraduates is planned by OIS and the Office of New Student Programs. A schedule of orientation events can be found on the [OIS website](#). The orientation activities are required and are designed to equip your student with resources to help them succeed not only as a new university student, but as a new university student in a new country! Statistically, students who miss any of the orientation activities are less likely to succeed academically and are more likely to struggle overall, so it is very important that your student attend every part of orientation.

As a reminder, parents and families are *not allowed* to attend international undergraduate orientation with their student. It is important that your student begin to make connections with other new students and explore their new campus community

together. Instead, we invite you to attend a [Family Orientation](#) session. These sessions are designed specifically for parents and families of international students. <u>While students are attending Student Orientation, family members can attend Family Orientation</u>. The first-year family program will be held *Thursday August 16 through Friday, August 17, 2018*, and the transfer family program will be held *Friday, August 17, 2018*. Additionally, a [campus tour](#) will be offered to all international family members on *Wednesday, August 15 from 9:00a.m.-10:00a.m.*

4) Scheduling an Immigration Check-In

An Immigration Check-In with OIS is <u>required by law</u> for all new F-1 and J-1 international students, including transfer students. At the Check-In session, OIS will collect and scan immigration documents and provide information to assist new students in their first few weeks in Raleigh, as well as information on how to maintain their immigration status during the student's time at NC State. Students are responsible for scheduling their own Check-In for a time that is convenient for them. Check-ins will be held four times daily for several weeks in August. The link above will direct you to the Check-In sign up form.

**Please note: As of Fall 2017, all first year undergraduate students are required to live on campus. Students may move into their on-campus housing assignments the day before orientation begins (August 14th) and will receive more details from OIS and the University Housing department. More information about the first-year requirement can be found on [University Housing's website](#).

Congratulations once again on your student's admission to NC State! We look forward to welcoming them to the university in the upcoming months. If you have any questions or concerns about your family member's transition to NC State, please do not hesitate to reach out to OIS.

Sincerely,
The Office of International Services (OIS) Staff
Email: ois@ncsu.edu
Phone: 1-919-515-2961
Website: https://internationalservices.ncsu.edu/