NC STATE UNIVERSITY

Tuesday, June 17th **Packing Up Pre-Arrival Session Paying your Tuition and Student Fee Bills**



NC STATE UNIVERSITY

Session Logistics



Please introduce yourself in the chat! This has helped past groups make connections with other new students.



You can submit your questions through the Q&A (Question and Answer) feature and we will answer as many as we can during the Q&A portion of today's session.



You can use the thumbs up feature to upvote questions your peers have asked. This will make it easier for panelists to see and more likely that you will hear a response.



A recording of this session will be posted on our Packing Up webpage.



Cashier's Office

Maria Brown, Director

Flywire

Lauren Arnet, Director of Client Development

Office of International Services

Lauren Ball, Associate Director



Billing Information & Timeline



What is the tuition and fee payment deadline for Fall 2025 new international students?

Where can I see my bill?

I don't see my Fall 2025 tuition and fee bills yet. When will I be able to see them?

Is this the final bill?



If this is not my final bill, how do I know what I should be prepared to pay?

I have a RA or TA position for Fall 2025. What if I still see my full tuition on my bill? What should I do?

I see a health insurance fee on my bill but do not plan to enroll in the university plan. When will that go away and what should I do until then? I have an RA or TA position for Fall 2025 and still see the health insurance charge even though my GSSP includes insurance. What should I do?



Payment Options



What are the payment options allowed at NC State?

Is there a payment plan option at NC State so I don't have to pay my entire tuition and fee bill at once?

I heard students with TA and RA positions can pay their fees through payroll deduction. How do I do that?



NC State has partnered with Flywire so you can **easily and securely send payments** from anywhere in

the world, at any time.

How to Make a Payment

Step 1. Login to your MyPack Portal



Step 2. Select Your Payment Method

NC STATE UNIVERSITY			Help	Log in	ூ English ∽
	Select your preferred payment m	nethod			
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- Based on your country selection, Flywire will automatically display your local currency rate with the appropriate payment options.
- Flywire will then convert your currency and pay your institution.
- If you don't see your home currency, don't worry, you can always pay in the currency of your institution.

Step 3. Enter the Payer's Information

NC STATE UNIVERSITY		_	Help Log in 🛞 English 🗸
	Payer in	formation	
	Please provide the details of the person	on whose card/bank account will be used to pay.	
	(*) required field		
	Email *	First name *	
	Middle name	Family name *	
	Address 1*	Address 2	
	City*	State / Province / Region	
	Zip code / Postal Code	+91 V Phone number *	
		Receive text notifications on your payment status	
	I would like to receive emails from Flywire ab	out future discounts, promotions and offers wire Terms of Use and Privacy Policy	
		Next \rightarrow	

- Enter the payer's personal details and contact information.
- Agree to Flywire's terms and conditions by checking the box at the bottom of the form.
- Click "Next" to continue.

Step 4. Enter the Student's Information

NC STATE UNIVERSITY		He	elp Log in 🔊 English 🗸
	Information for North C	carolina State University	
	(*) required field		
	Contact Information		
	The person filling out this form is * $\qquad \checkmark$		
	Student Information		
	Student ID *	First Name *	
	Middle Name	Last Name *	
	Date of Birth * mm/dd/yyyy	Student Email Address *	
	Program of Study*		
	← PREVIOUS	$Next \to$	

- Enter the student's personal details and contact information.
- Click "Next" to continue.

Step 5. Review and Confirm Information



- Review the payer and student's information for accuracy.
- Use the "Previous" button if you would like to edit your information.
- Click "Next" to continue.

Step 6. For Bank Transfer Payments

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transfer	like to complete your bank	ADD PATHENT
Send your funds to Flywire so we banks allow you to transfer fund	e can deliver your payment to the recipient. Most s via	
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Log in to your o	name account to transfer the funds.	L Citt payment chilada
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DEMALOA	D INSTRUCTIONS FOR THE BANK TRANSFER	
Only when the bank transfer is ma	de, let us know you have made the bank transfer by	
clicking on Eve sent the funds. You will get an email and you will be	able to track your transfer status.	

- Review your payment instructions and make your payment to Flywire.
 - Your payment instructions will be automatically displayed.
 - You can also download a copy of these instructions in a PDF document.

Step 6. For Credit Card Payments

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yment status	Payment details
Follow the steps below to pay before March 29th 20 payment will be cancelled automatically.	Vou're sending They're receiving CNY31,833.00 \$5,000.00
	Payment ID PTU490985358
Payment details * Indicates a required field	ADD THIS PAYMENT TO YOUR
Card number * Cardholder's	s name *
	Manage your payment
Expire date * Security cod	SMS notifications
Month \$ Year \$	Last 3 digits on the back of card
Contact details 💙	
+86 14-95428765, johndoe@gmail.com	
Cancel payment	Make Payment
PO	WERED BY -flywire

- Enter your card number, name, expiration date, and security code.
- Enter your information within 15 minutes to avoid your session timing out.
- Click "Make Payment" to continue.

Step 7. Track Your Payment



- Payment tracking is available at flywire.com.
- Log in to check the status of your payment.

Need help?

-f lywire			⊕ English (US) ↓
	How can we	ə help you?	
How do I make a payment to m institution?	y How can I track	k my payment?	When will my institution receive my payment?
Using Flywire Get to know our services and how to use them	Payments and Refunds Make payments and track, manage, or cancel your transactions	Account and Security Manage and protect your personal information	Region-Specific Payments r Requirements for making payments from specific geographic regions and countries

두 flywire.com/help

- Access dedicated around-the-clock multilingual support
- Our experts will help you navigate the payment process

★ support@flywire.com

What if I find a better rate?

- Flywire aims to provide the most competitive rates for international payments.
- We offer a Best Price Guarantee when sending your payment by bank transfer.
- If you find a better bank rate within a two-hour time frame of making a booking with Flywire, we'll match it.

• Learn more here: <u>www.flywire.com/legal/best-price-guarantee</u>





Question & Answer





Important Sites

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View Your Billstudentservices.ncsu.edu/your-money/bill/view-your-bill-online/

Understand Your Bill studentservices.ncsu.edu/your-money/bill/understand-your-bill/

Pay Your Bill

studentservices.ncsu.edu/your-money/bill/pay-your-bill/

Flywire

ncsu.flywire.com



NC State Social Media







OIS Instagram @ncsu.ois OIS Facebook @ncsu.ois

NC STATE UNIVERSITY

Upcoming Important Dates for Graduate Students

First Day of Class Summer II 2025

On-Campus Housing Move-in for Fall 2025

Fall 2025 International Student Orientation

Fall 2025 Graduate School Orientation

First Day of Class Fall 2025

Tuition and Fee Payment Deadline for 1st Semester

June 23, 2025

August 12, 2025

August 13, 2025

August 15, 2025

August 18, 2025

August 21, 2025

Upcoming Important Dates for Undergraduate Students

On-Campus Housing Move-in for Fall 2025

August 12, 2025

August 13-15, 2025

Fall 2025 International Student Orientation

First Day of Class Fall 2025

Tuition and Fee Payment Deadline for 1st Semester

August 18, 2025

August 21, 2025



Get Connected



Packing Up Pre-Arrival Series

Our next session will be on Tuesday, June 24th from 8:30am to 9:30am ET. This will be a special session about bringing dependents to the United States so it will provide information and resources for students who will come with their spouse and/or children.

Registration will be live in 1 hour and students will receive a reminder email. go.ncsu.edu/packing-up-registration



Get Connected



Global Connections

Join OIS in a virtual space for new and returning international students to network and hang out. Global Connections is an opportunity to learn about NC State, Raleigh, and each other.

Our first meeting will be Wednesday, June 18th at 9:00am ET. You can access the Zoom at <u>go.ncsu.edu/global-connections</u>.



OIS Visa and Travel Survey



OIS emailed a survey on June 4th to gather information on visa approvals and scheduled visa appointments. We ask for your response so we can provide more targeted communication and make plans for Fall orientation. NC STATE